



INDIAN INSTITUTE OF BANK MANAGEMENT

"A Centre of Excellence in the Service of Banks, FIs and their Customers"

(An Institute sponsored by RBI, NABARD and five PSU Banks)

100 hours training programme for Debt Recovery Agents

Indian Institute of Bank Management (IIBM), Khanapara, Guwahati (the only Training Institute in North Eastern Region accredited by Indian Institute of Banking and Finance (IIBF), Mumbai) will conduct 100 hours' training programme (non-residential) for candidates who desire to appear in the **Certificate Examination of Debt Recovery Agents** conducted by the IIBF, Mumbai from 23rd April to 05th May 2018.

OBJECTIVE

THIS COURSE AIMS :

- (i) To improve functional knowledge in the areas of banking products, policies, processes and procedures,
- (ii) To develop competency and soft skills for collection of debt through fair practices.

The training aims to bridge the knowledge gap of the Debt Recovery Agents about the bank products / policies / procedures and to sharpen the skill sets in collection, recovery, repossession of securities etc., as well as inter personal behavioral areas issues.

FOR WHOM

- (i) Direct Selling Agents / Direct Marketing Agents / Debt Recovery Agents or any other agents, by whatever name called, who are engaged directly or indirectly either for remuneration or for commission in connection with recovery of debt of banks or enforcement of securities in banks.
- (ii) Any individual who would like to make a career as a Debt Recovery Agent for banks.

ELIGIBILITY

- (i) **Educational Qualification of the candidate:** The candidate shall possess the minimum qualification of SSC/HSLC passed or above,
- (ii) **Age :** Candidate must have completed 18 years of age on the date of application for training
- (iii) **Training :** 100 hours

Candidate has to submit the following attested copies of documents along with the application form for DRA examination:

1. Proof of educational qualifications
2. Age proof/ID Proof
3. Address proof (ration card / telephone bill etc)
4. Two passport size photographs

For obtaining the certificate, a candidate should :

1. Join accredited training Institute and undergo 100 hours ;
2. Obtain Training Completion Certificate from the training Institute;
3. Apply for Examination of the Institute;
4. Appear and pass the Examination and obtain 50 out of 100 marks;
5. Get pass certificate from the IIBF.

For fees and other details like enrolment, etc please contact us :

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