

INDIAN INSTITUTE OF BANK MANAGEMENT

"A Centre of Excellence in the Service of Banks, FIs and their Customers"

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PROGRAMME ON GENERAL BANKING AND CIMS PARALLEL RUN FOR OFFICERS OF UCBs

(March 27-28, 2024)

Focus:

Urban Co-operative Banks (UCBs) are an important part of Indian financial system. They are providing need based banking services, essentially to the middle and lower middle classes and marginalized sections of the society. While this sector has shown spectacular growth during the last decade, there are certain infirmities that have manifested in the form of weakness of some of the entities resulting in erosion of public confidence and causing concern to the regulators as also to the sector at large. Therefore, there is a need for training intervention in areas like general banking, compliance, product management- both deposit and credit, loan policy, monitoring and recovery. This programme would also include a half a day session on CIMS parallel run conducted by RBI.

IIBM is conducting the on-campus programme to improve the operational efficiency of the UCB officials by imparting knowledge and skill.

Objectives:

- To enhance professionalism by providing training for skill up- gradation in areas like general banking, product management, customer services etc.
- To impart practical knowledge on banking rules, procedures and legal aspects of banking operations.

Learning:

- KYC and AML/CFT for UCBs
- Deposit products and other services
- CIMS Parallel Run
- Customer Service in UCBs
- Documentation and supervision of loans
- NPA and Recovery Management

Pedagogy:

The courseware will include the following:

- I. Reading material for self-study, case study or exercise
- II. Sessions by faculty and / or guest faculty
- III. Participants may ask questions after each session on the day's topic

For whom:

This programme has been designed exclusively for Officers/staff of the Urban Cooperative Banks working in branches as well as in Regional/ Zonal & Head Offices.

When:

The residential training programme will commence on March 27, 2024 (Wednesday) and will be over by March 28, 2024 (Thursday) at the campus of IIBM.

Registration:

Participant shall be nominated by his/her organization through email: **programme@iibm.ac.in**. Last Date of Nomination is 25th March, 2024. Nominating Authority shall send mobile number (WhatsApp must) & email id of the nominee.

Fee:

The programme is sponsored by the Department of Cooperative Bank Regulation, Reserve Bank of India, Central Office, Mumbai and is offered free of cost to the UCBs located in the North Eastern Region including Sikkim.

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